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**To:** [DH, LTCRegs](#)  
**Cc:** [Paula Felton-Werner](#)  
**Subject:** [External] Changes In Staffing Requirements  
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I would like to make a comment to the proposed changes in staffing requirements. First, I am not a clinical person and at one time had no interest in working in healthcare. Different jobs have lead me to where I am today, an employee at a skilled nursing facility. What I thought I would never do I am doing. I am not a clinical person, I am part of an administrative team. I cannot help transfer residents, I cannot help feed, or take them to the bathroom. What I can do though, is transport them in their wheelchair, answer call bells, give them companionship (which can make all the difference), and help in other areas where needed. I have made connections with residents that I didn't realize I would be able to do before working in this field and I take pride in being able to do that.

Changing staffing requirements would put additional strain and burden on nursing facilities. Please consider that most nursing homes do have additional resources such as non-license and noncertified staff and volunteers to provide support to our residents.

Thank you,

**Heather Shaffer**

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